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STATE OF ARKANSAS

PUBLIC SERVICE COMMISSION

1000 CENTER BUILDING
LITTLE ROCK ARKANSAS

FIFTY-FIRST ANNUAL REPORT

YEAR ENDING DECEMBER 31, 1985

ARKANSAS
PUBLIC SERVICE COMMISSION
1000 Center
P.O. Box C-400
LITTLE ROCK 72203

Jerrell L. Clark
Director
371-1794

Dr. Robert E. Johnston
Chairman
371-1453
James W. Daniel
Commissioner
371-1455
Patricia S. Qualls
Commissioner
371-1451

January 30, 1986

Honorable Bill Clinton
Governor of the State of Arkansas
State Capitol
Little Rock, Arkansas 72201

Dear Governor Clinton:

In compliance with Section 14 of Act 324 of the Acts of Arkansas for the year 1935, the Utilities Division of the Public Service Commission submits to you the Fifty-First Annual Report.

Respectfully,

Robert E. Johnston, Chairman

James W. Daniel, Commissioner

Patricia S. Qualls, Commissioner

ARKANSAS PUBLIC SERVICE COMMISSION
FIFTY-FIRST ANNUAL REPORT

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ARKANSAS PUBLIC SERVICE COMMISSION
ANNUAL REPORT, 1985

A long and varied history has resulted in the structure of today's Arkansas Public Service Commission. This early structure began in 1935 when a Department of Public Utilities was established. In 1945 this Department was renamed the Arkansas Public Service Commission and provided the basic framework by which it currently operates. Decisions by the Arkansas General Assembly in 1967 and 1971 extended the Commission's jurisdiction to include Electric Cooperatives and the safety regulation of natural gas pipelines.

The Arkansas Public Service Commission consists of three Commissioners and 172 authorized staff positions divided in three functional divisions. The Commissioners are appointed by the Governor, and sit as a quasi-judicial body to render decisions in issues concerning rates, tariffs, territories, construction sitings, bond issues, assessment protests in opposition to Tax Division determinations, and equalization of property tax assessments by local Equalization Boards.

During 1985, the Commission carried out its statutory obligation to review and regulate the rates and practices of utility companies. There are 82 utility companies under the Commission's jurisdiction consisting of the following:

Privately-Owned Electric Companies	4
Electric Cooperatives	19
Privately-Owned Gas Companies	7
Municipally-Owned Gas Companies. (to the extent of customers located outside a municipality's corporate limits)	5
Water Companies.	10
Telephone Companies.	33
Sewer Companies.	4
TOTAL	82

The specific regulatory activities conducted by the Commission are detailed on Pages 3 through 5 of this report.

The three functional divisions -- Utilities, Tax and Assessment Coordination are assigned various responsibilities in a staff role for the Commission. This report will discuss only the Utilities Division, as the Tax and Assessment Coordination Divisions submit separate Annual Reports.

ORGANIZATION OF THE UTILITIES DIVISION

The primary activity of the Utilities Division is to ensure that ratepayers have quality utility service at reasonable rates. Also, the Commission is charged by law to ensure that regulated utility companies have revenues adequate to cover a reasonable rate of return on utility plant and expenses necessary to deliver services to consumers.

The Utilities Division has 114 authorized regular staff positions (Commissioners and their Immediate Staff included) divided into the following organizational components:

Organizational Component	Number of Positions
Commissioners and Immediate Staff	15
PSC Director and Administrative Staff	27
Audits	20
Operations and Compliance	12
Rates and Finance	11
Legal	12
Quality of Service	17
TOTAL	114

The organization chart on Page 6 depicts the reporting lines for each.

The functions of these organizational components are discussed in the following:

Commissioners and Immediate Staff have the responsibility to render decisions and the development of orders for implementing decisions on utility rates and utility service concerning the regulated utility companies and Arkansas consumers. In addition, the Commissioners also render decisions concerning assessment protests in opposition to Tax Division determinations, and equalization of property tax assessments by local Equalization Boards.

PSC Director and Administrative Staff provides overall direction and administrative support for the Utilities Division through the following:

- Secretary of the Commission has the responsibility for accepting, filing, serving and processing all applications to the Commission and all orders entered by the Commission. Maintains docket files on Commission cases.

Data Processing provides rate case analysis and other administrative support in varied areas.

Administrative Services provides fiscal and personnel services; word processing center services; central supplies, mail and copy center support for Agency Staff.

Audits performs necessary audits of companies' test year expenses and revenue, plus scrutinizing relevant accounts on rate base to determine this portion of companies' revenue requirements under rate increase application. Presents testimony to Commission on basis of this analysis. In addition, Audits assists in scheduling to ensure that rate cases are processed in an effective and timely manner.

Operations and Compliance has responsibility to assure that regulated utilities administer fuel adjustment clause, capital recovery, capacity planning, redispatch, and other functions in accordance with Commission orders, rules, and regulations.

Rates and Finance has the responsibility for analyzing all rates and tariffs submitted by utilities and determining that rates are reasonable, and equitably proportioned among different classes of customers and that the rates produce the revenue requirement assigned by the Commission. Presents testimony to the Commission on the basis of this analysis. The Finance component analyzes companies' capital structure and credit requirements to determine reasonable rate of return on investment. Presents testimony to Commission on basis of this requirement.

Legal has responsibility for serving as counsel and attorney to the staff in proceedings before the Commission. Also represents the Commission in court proceedings resulting from Commission orders and other legal functions of the staff and the Commission.

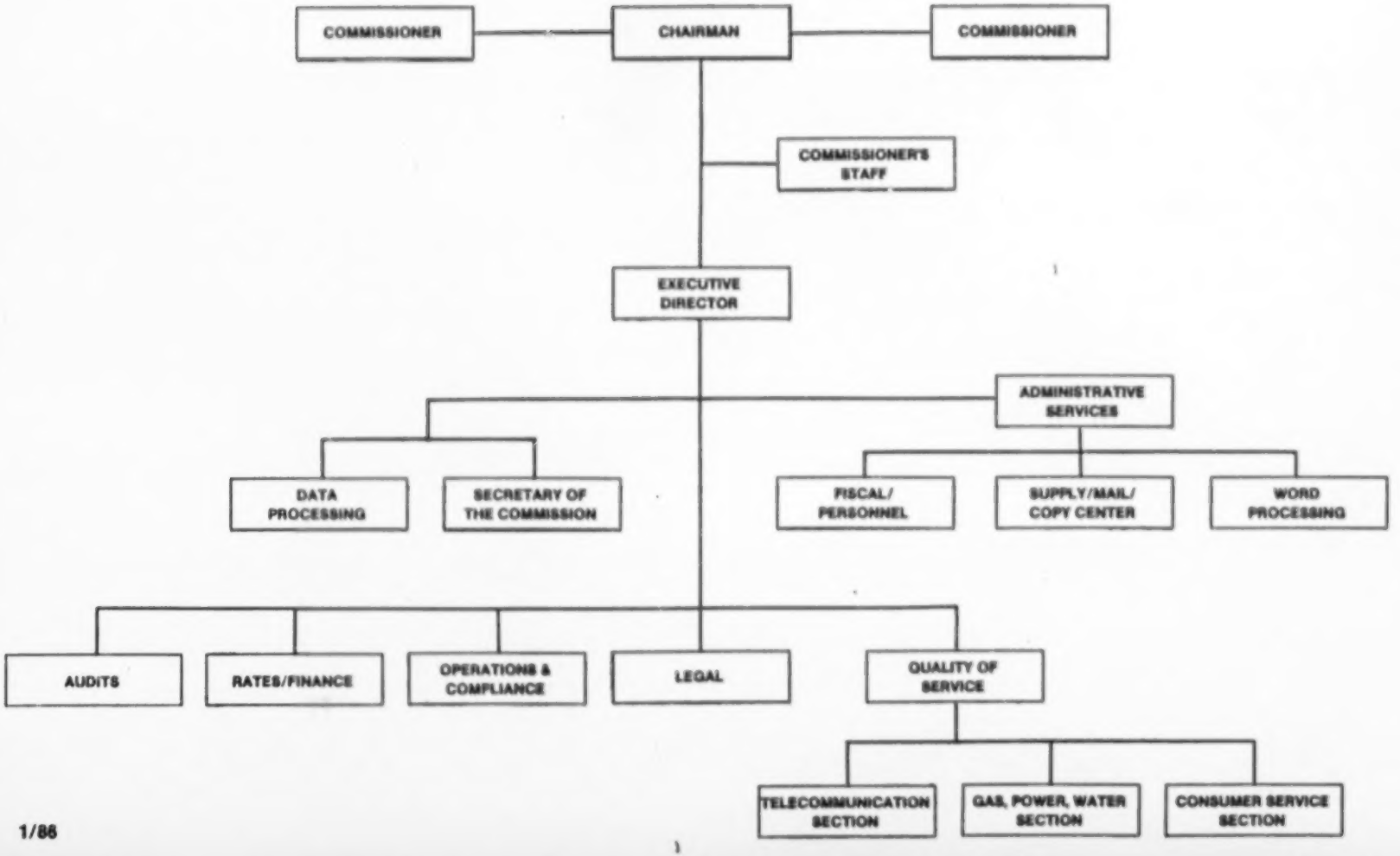
Quality of Service has the responsibility to ensure that the ratepayer has the type and level of service set by Rules of the Commission. The review to determine quality of service is performed by an administrative unit, and the following:

- Telecommunications analyzes and inspects telephone companies' physical plant in an effort to ensure conformance with the quality of service rules of the Commission. Presents testimony to the Commission on the basis of this analysis and inspection.
- Gas, Power, and Water analyzes and inspects physical plant of gas, power, and water companies to ensure conformance with the Commission rules and regulations on quality of service. Presents testimony to the Commission on the basis of this analysis. This section also monitors to ensure adherence to the State's gas pipeline safety codes.
- Consumer Services handles consumer complaints and inquiries concerning service and charges of utilities under the regulatory jurisdiction of the Commission.

Arkansas Public Service Commission

UTILITIES DIVISION

Organizational Chart



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SUMMARY OF COMPLAINTS/INQUIRY

Consumer complaints/inquiries decreased from 10,920 in 1984 to 10,575 in 1985, a decrease of 3%. The total number of verbal complaints/ inquiries decreased from 9,987 in 1984 to 8,173 in 1985, a decrease of 8%.

Written complaints/inquiries decreased from 933 in 1984 to 547 in 1985, a decrease of 41%.

The verbal inquiries reflect consumer interest in current utility rates and Commission activities in on-going rate proceedings.

The attached data on page 8 is a summary of complaints/inquiries processed during the calendar year of 1985.

1985

COMPLAINT SUMMARY

WRITTEN COMPLAINTS

	Telephone	Electric	Gas	Water	Misc.
Billing	132	141	24	3	0
Service	78	16	7	3	0
Service Requests	42	2	0	0	0
Misc.	35	31	9	4	20
	287	190	40	10	20

Total 547

VERBAL UTILITY COMPLAINTS

	Telephone	Electric	Gas	Water	Misc.
Billing	1283	1518	619	34	0
Service	420	136	85	17	0
Service Requests	168	47	28	4	0
Misc.	1541	1372	586	315	0
	3412	3073	1318	370	0

Total 8173

Miscellaneous	1855
1985 Total	10575

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January 1, 1985 - December 31, 1985

Receipts

Utility Assessments	$ 7,296,144.00	
Pipeline Safety Assessments	140,085.00	
Annual Filing Fees	400.00	
Other Filing Fees	2,749.40	
Miscellaneous Fees	9,316.65	
Federal Reimbursement	64,730.00	
Non Revenue	124.93	
Refund to Expenditure - Current Year	$ 466.67	
Total Receipts		$7,514,016.65
Less 1.5% Treasury Fees	$ (111,730.43)	
Net Deposit		$7,402,286.22

Disbursements

Regular Salaries	$ 2,631,473.98
Extra Help	6,999.89
Group Insurance	56,297.50
Retirement	286,159.56
Federal Insurance Contribution	189,128.53
Workers' Compensation Contribution	3,851.25
Overtime Earnings	161.90
Unemployment Compensation Contribution	71,823.02
Postage	11,381.06
Telephone & Telegraph	9,747.28
Freight	1,150.36
Private Conveyors	6.23
Printing by Department of Corrections	632.05
Printing by DFA Quick Copy	1,918.95
Advertising & Clipping Service	6,193.97
Film Processing	474.36
Building Maintenance	610.22
Building & Grounds Electric Maint.	45.85
Electrical Labor	37.50
Furniture & Equipment Maintenance	9,353.37
Vehicle Maintenance	1,906.16
Special Research Equipment Maint.	662.58
Repair of Data Processing Equipment	23,371.85
Rent of Office Space	117,480.17
Rent of Furniture & Equipment	28,441.31

Rent of Data Processing Equipment	130.20
Rent of Transportation Equipment	37.02
Rent not Otherwise Classified	766.36
Meals & Lodging - Official Business	17,757.50
Meals & Lodging - Educational	491.55
Meals & Lodging - Official Business	34,675.29
Meals & Lodging - Educational	5,527.01
Meals & Lodging - Conference	5,548.98
Mileage - Official Business	837.62
Mileage - Official Business	432.60
Mileage - Conference	190.00
Common Carrier - Official Business	18,337.70
Common Carrier - Educational	4,951.00
Common Carrier - Conference	5,235.25
Interstate Travel - Non-State Employee	12,221.34
Interstate - Reimbursable Meals & Lodging	5,531.17
Intrastate - Official Business	442.41
Intrastate - Conference	8.25
Intrastate - Official Business	251.62
Intrastate - Educational	82.26
Intrastate - Conference	46.95
Administrative Fees & Services	30,893.88
Reimbursable Expenses	3,288.00
State Income Tax Withholding	1,982.12
DP Provided by State Agency (not DCS)	13,475.06
Other Administrative Fees	605.42
Legal Fees	886,800.43
Legal Fees Reimbursable Expenses	92,023.28
Legal Fees State Income Tax WH	26,327.62
Other Legal Fees	1,114.30
Educ. Corr. Rehab. Fees Reimbursable	6,013.00
Educ. Corr. Rehab. Fees St Inc Tax	187.00
Honorarium State Income Tax W/H	951.30
Honorarium Reimbursable Expenses	1,246.50
Other Honorarium	500.00
Courier Services	8,441.07
Security Services	725.00
Other Professional Services	19.02
Surety & Performance Bonds	318.00
Vehicle Insurance	5,620.00
Building & Contents Insurance	3,442.00
Data Processing Service Center Charges	49,759.00
Centrex Service Charges	74,038.34
M & R Service Fees	15.00
Intrastate - Official Business	30.00
Intrastate - Educational	2,018.79
Intrastate - Conferences	5,595.00
Interstate - Official Business	1,115.00
Interstate - Educational	14,065.00
Interstate - Conference Fees	1,680.00

Association Dues	21,683.87	
State Agency Other Contract Services	396.00	
Contract Labor Services	5,637.06	
Vehicle License	180.00	
Tires and Tubes	72.98	
Credit Card Purchases	6,184.29	
Stationery & Office Supplies	47,798.92	
Non-Expendable Office Supplies	923.73	
Doc Industries Paper Supplies	64.16	
Books	3,719.75	
Photographic Supplies	3,188.14	
Shop & Industrial Supplies	37.41	
Subscriptions & Publications	26,915.25	
Catering	2,061.64	
DP Supplies	3,723.18	
Sales & Use Tax	275.93	
Workers Comp Premium Tax	2,066.67	
Shop Machinery & Tools	247.78	
Total Operating Expenses		$4,930,276.87
Capital Expenditures		
Office Machines	$ 3,699.19	
Office Furniture	6,221.57	
Specialized Research Equipment	291.38	
Photographic Equipment	598.52	
Data Processing Equipment	441,336.40	
Total Capital Expenditures		$ 452,147.06
Total Disbursements		$5,382,423.93
Deposits Over Disbursements		* $2,019,862.29

*Included in the Deposit over Disbursements are provisions for (1) Section 2 of Act 352 of 1985, transfer of funds from Utilities Division to Tax Division (The transfer in 1985 was $167,004.00); (2) Act 276 of 1985, a contingency fund of $1,500,000.00.

Summary of Major Rate Changes in the Year 1985

ARKANSAS POWER & LIGHT - Docket No. 81-144-U

Arkansas Power and Light was directed to refund to Arkansas Power and Light Customers an appropriate amount of excess deferred income taxes which amounted to $4,631,636. This was implemented within (60) days of April 3, 1985 as a credit to Arkansas Power and Light's customers's bills in one billing period and was to appear on the bill as a credit identified as "REFUND: EXCESS DEF. TAX."

APSC - Order No. 38 dated April 3, 1985.

Arkansas Power and Light, pursuant to the orders of the Pulaski County Circuit Court, by Order No. 40 was directed to administer the proposed surcharge filed on September 27, 1985, by Arkansas Power and Light. The amount of the Surcharge is $26,630,256. This amount consists of $17,947,940 unrecovered fuel and purchased power expense and $8,682,316 interest. This produces a rate surcharge of $0.0008424/KWH to be recovered over 31 months beginning on and after November 1, 1985.

APSC - Order No. 40 dated October 31, 1985.

WALNUT HILL TELEPHONE COMPANY - Docket No. 83-010-U

Walnut Hill Telephone Company was found to have an earnings deficiency of $112,540 and directed to file rates to recover a revenue requirement of $1,639,999.

APSC - Order No. 18 dated April 10, 1985 in reference to Order No. 9 dated October 25, 1983.

ARKANSAS ELECTRIC COOPERATIVE CORPORATION - Docket No. 84-084-U

Arkansas Electric Cooperative Corporation is directed to file rates designed in two phases to recover an annual revenue requirement first of $188,279,514 for an initial twelve month period, and thereafter an annual revenue requirement of $194,821,149.

APSC - Order No. 13 dated February 26, 1985

FARMERS ELECTRIC COOPERATIVE CORPORATION - Docket No. 84-137-U

Farmers Electric Cooperative Corporation is directed to file revised tariffs designed to produce additional revenues in the amount of $364,343, reflecting a total revenue requirement of $5,576,371.

APSC - Order No. 9 dated March 18, 1985.

SOUTHWESTERN BELL TELEPHONE COMPANY - Docket No. 84-165-U

Southwestern Bell Telephone Company is directed to file rates and tariffs designed collect a total revenue requirement of $351,519,000 with an earnings deficiency of $19,333,000.

APSC - Order No. 21 May 3, 1985.

Southwestern Bell Telephone Company by ERRATA Order No. 24 was directed to file rates and tariffs designed to collect a revenue requirement of $356,125,000. Due to a re-hearing Southwestern Bell Telephone Company was directed to receive a revenue requirement reduction of $983,000. Therefore, having an earnings deficiency of $22,957,000 creating a revenue requirement of $355,142,000.

APSC - Order No. 30 dated December 20, 1985.

SOUTHWESTERN ELECTRIC POWER COMPANY - Docket No. 84-175-U

Southwestern Electric Power Company is directed to file tariffs to produce an earnings deficiency of $14,415,740 reflecting a revenue requirement of $112,190,606. Along with this revenue deficiency Southwestern Electric Power Company is directed to refund to Arkansas jurisdictional Customers $416,778 in excess deferred income taxes within ninety days of the entry of this order.

APSC - Order No. 6 dated April 29, 1985

ARKANSAS POWER AND LIGHT - Docket No. 84-199-U

Arkansas Power and light is directed to apply a reduction in their rates by $10,413,000. This reduction shall be effective as of April 3, 1985.

APSC - Order No. 8 dated April 10, 1985.

OZARK WATERWORKS, INC. - Docket No. 84-210-U

Ozark Waterworks, Inc. was directed to file revised tariffs that would produce a total revenue requirement of $47,505, with an earnings deficiency of $17,163.

APSC - Order No. 7 dated April 17, 1985.

ARKANSAS POWER AND LIGHT - Docket No. 84-249-U

Arkansas Power and Light was directed as of September 9, 1985 to increase its Arkansas retail rates by $52 million on a total company basis and to implement new rate schedules applicable to its Arkansas retail customers designed to produce an Arkansas retail revenue requirement, excluding Reynolds, of $787,857,000. (These figures do not include the impact from Riders M-32 and M-33.) Riders M32 - Capacity Sale/Purchase Adjustment Rider and M33 - Grand Gulf Rider were also approved.

APSC - Order No. 26 dated September 9, 1985

SEBASTIAN LAKE PUBLIC UTILITY CO., INC. - Docket No. 85-041-U

Sebastian Lake Public Utility Company is authorized to file revised tariffs designed to produce an annual additional revenue of $4,887 which will reflect a total revenue requirement of $41,323.

APSC - Order No. 3 dated September 23, 1985.

ARKANSAS LOUISIANA GAS COMPANY - Docket No. 85-043-U

Arkansas Louisiana Gas Company is directed to receive an annual revenue increase of $37,082,116, which would produce a revenue requirement of $293,747,242.

APSC - Order No. 18 dated December 6, 1985.

0621C

ORDERS ISSUED BY PSC FROM JANUARY, 1985, THROUGH DECEMBER, 1985

Type of Order	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Electric	9	14	17	20	33	36	25	19	22	20	20	9
Gas	8	5	9	4	3	5	4	5	6	3	1	7
Telephone	36	46	42	15	26	18	15	29	39	25	22	32
Water	5	1	1	2	5	0	1	0	3	2	4	0
Sewer	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	7	6	4	5	5	3	1	4	1	4
Totals	58	66	76	47	71	64	50	56	71	54	48	52

Total Orders issued for this period was 713

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ELECTRIC COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1984

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARK. ELECTRIC COOP.	$ 617,769,879	$ 189,140,771	30.62%
ARK. POWER & LIGHT CO.	3,349,439,519	1,210,110,200	36.13
ARK. VALLEY ELEC. COOP.	47,610,956	27,152,672	57.03
ASHLEY-CHICOT ELEC. COOP.	6,053,246	3,617,969	59.77
C & L ELEC. COOP.	23,678,649	13,403,927	56.61
CARROLL ELEC. COOP.	57,116,594	29,332,415	51.36
CLAY COUNTY ELEC. COOP.	15,108,484	8,526,495	56.44
CRAIGHEAD ELEC. COOP.	34,655,865	22,454,841	64.79
EMPIRE DIST. ELEC. CO.	7,145,672	5,941,709	83.15
FARMERS ELEC. COOP.	7,585,308	5,115,938	67.45
FIRST ELEC. COOP.	59,577,516	45,898,112	77.04
MISS. COUNTY ELEC. COOP.	4,582,229	2,831,262	61.79
NORTH ARK. ELEC. COOP.	41,088,192	22,834,034	55.57
OKLA. GAS & ELEC. CO.	91,432,947	84,023,850	91.90
OUACHITA ELEC. COOP.	17,255,765	12,409,499	71.92
OZARKS ELEC. COOP.	36,443,674	22,502,124	61.74
PETIT JEAN ELEC. COOP.	23,817,824	11,273,593	47.33
RICELAND ELEC. COOP.	8,958,292	3,811,573	42.55
RICH MTN. ELEC. COOP.	9,644,961	4,410,784	45.73
SO. CENTRAL ARK. ELEC. COOP.	12,198,063	8,186,838	67.12
S. W. ARK. ELEC. COOP.	44,699,226	25,577,489	57.22
SOUTHWESTERN ELEC. POWER	210,207,186	129,089,691	61.41
WOODRUFF ELEC. COOP.	37,433,812	18,851,765	50.36
TOTALS	$4,763,503,859	$1,906,497,551	40.02%

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1984

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
ARK. ELECTRIC COOP. CORP.	RES.			$	$	
	COMM.					
	INDUST.					
	OTHER	N/A	3,853,812,000	189,140,771	N/A	N/A
	TOTAL	N/A	3,853,812,000	$ 189,140,771	$ N/A	N/A
ARK. POWER & LIGHT CO.	RES.	452,717	4,481,474,312	$ 321,680,533	$ 711	9,899
	COMM.	54,365	2,981,458,947	181,329,926	3,335	54,842
	INDUST.	15,988	7,249,296,535	304,020,304	19,016	453,421
	OTHER	2,338	9,264,545,190	403,079,437	172,404	3,962,594
	TOTAL	525,408	23,976,774,984	$1,210,110,200	$ 2,303	45,635
ARK. VALLEY ELEC. COOP.	RES.	24,669	249,814,076	$ 19,229,206	$ 779	10,127
	COMM.	1,217	39,590,938	2,783,963	2,288	32,532
	INDUST.	5	99,737,000	4,665,996	933,199	19,947,400
	OTHER	394	3,097,702	473,507	1,202	7,862
	TOTAL	26,285	392,239,716	$ 27,152,672	$ 1,033	14,923

(1)This is a generation and transmission Cooperative (wholesale only).

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
ASHLEY-CHICOT ELEC. COOP.	RES.	2,925	29,505,580	$ 2,512,264	$ 859	10,087
	IRRIGA.	245	5,286,615	481,082	1,964	21,578
	COMM.	625	5,348,594	573,666	918	8,558
	INDUST.	0	0	0	0	0
	OTHER	18	465,719	50,957	2,831	25,873
	TOTAL	3,813	40,606,508	$ 3,617,969	$ 949	10,649
C & L ELEC. COOP.	RES.	13,198	113,768,058	$ 10,045,373	$ 761	8,620
	IRRIGA.	478	5,815,079	713,379	1,492	12,165
	COMM.	908	24,542,381	2,059,874	2,269	27,029
	INDUST.	1	814,500	92,229	92,229	814,500
	OTHER	339	3,593,821	493,072	1,454	10,601
	TOTAL	14,924	148,533,839	$ 13,403,927	$ 898	995
CARROLL ELEC. COOP.	RES.	27,459	280,938,955	$ 22,586,831	$ 823	10,231
	COMM.	1,440	61,066,414	4,770,024	3,313	42,407
	INDUST.	3	29,726,552	1,332,661	444,220	9,908,851
	OTHER	32	1,864,928	642,899	20,091	58,279
	TOTAL	28,934	373,596,849	$ 29,332,415	$ 1,014	12,912
CLAY COUNTY ELEC. COOP.	RES.	8,382	63,947,513	$ 4,986,080	$ 595	7,629
	IRRIGA.	808	6,203,547	733,307	908	7,678
	COMM.	679	22,431,117	1,770,067	2,607	33,036
	INDUST.	4	14,884,238	921,784	230,446	3,721,060
	OTHER	63	1,284,948	115,257	1,829	20,306
	TOTAL	9,936	108,751,363	$ 8,526,495	$ 858	10,945

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
CRAIGHEAD ELEC. COOP.	RES.	18,630	195,556,402	$ 16,149,018	$ 867	10,497
	IRRIGA.	1,335	16,205,862	1,691,438	1,267	12,139
	COMM.	2,624	42,761,274	3,871,565	1,475	16,296
	INDUST.	4	8,055,190	635,870	158,968	2,013,798
	OTHER	21	291,744	106,950	5,093	13,893
	TOTAL	22,614	262,870,472	$ 22,454,471	$ 993	11,624
EMPIRE DISTRICT ELEC.	RES.	2,133	16,791,168	$ 994,308	$ 446	7,872
	COMM.	467	16,901,898	947,580	2,029	36,193
	INDUST.	4	20,402,876	875,941	218,985	5,100,719
	OTHER	56	151,629,084	3,123,880	55,784	2,707,662
	TOTAL	2,660	205,725,026	$ 5,941,709	$ 2,234	77,340
FARMERS ELEC. COOP.	RES.	3,920	43,821,958	$ 3,284,162	838	11,179
	IRRIGA.	266	12,882,930	1,126,398	4,235	48,432
	COMM.	300	8,510,222	611,614	2,039	38,367
	INDUST.	0	0	0	0	0
	OTHER	8	320,160	93,764	11,721	40,020
	TOTAL	4,494	65,535,270	$ 5,115,938	$ 1,138	14,583
FIRST ELEC. COOP.	RES.	36,542	389,452,548	$ 32,152,862	$ 880	10,658
	IRRIGA.	1,159	20,508,113	1,868,973	1,613	17,695
	COMM.	1,261	51,611,659	3,690,501	2,927	40,929
	INDUST.	2	208,936,068	7,017,551	3,508,776	104,468,034
	OTHER	246	11,478,387	1,168,225	4,749	46,660
	TOTAL	39,210	681,986,775	$ 45,898,112	$ 1,171	17,393

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
MISS. COUNTY ELEC. COOP.	RES.	3,028	28,535,043	$ 2,432,838	$ 789	9,259
	IRRIGA.	11	788,273	64,857	5,896	71,661
	COMM.	154	2,379,225	200,391	1,301	15,450
	INDUST.	1	1,093,200	96,414	96,414	1,093,200
	OTHER	28	241,184	36,762	1,313	8,614
	TOTAL	3,276	33,036,925	$ 2,831,262	$ 864	10,085
NORTH ARK. ELEC. COOP.	RES.	18,746	192,292,636	16,640,691	$ 888	10,258
	COMM.	1,201	47,825,115	3,533,169	2,942	39,821
	INDUST.	4	36,760,099	2,128,919	532,230	9,190,025
	OTHER	285	3,820,644	531,255	1,864	13,406
	TOTAL	20,236	280,698,494	$ 22,834,034	$ 1,128	13,871
OKLA. GAS & ELEC. CO.	RES.	44,755	455,700,818	$ 29,227,650	$ 653	10,182
	COMM.	6,409	391,088,928	21,245,563	3,315	61,022
	INDUST.	105	385,899,951	15,832,341	150,784	3,675,238
	OTHER	737	397,649,878	17,718,296	24,041	1,243,894
	TOTAL	52,006	1,630,339,575	$ 84,023,850	$ 1,616	31,349
OUACHITA ELEC. COOP.	RES.	6,815	56,242,169	$ 4,909,176	$ 720	8,253
	COMM.	759	59,581,678	5,287,313	6,966	78,500
	INDUST.	10	26,589,456	2,094,299	209,430	2,658,946
	OTHER	6	357,061	118,711	19,785	59,510
	TOTAL	7,590	142,770,364	$ 12,409,499	$ 1,635	18,810

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
OZARKS ELEC. COOP.	RES.	21,876	207,511,426	$ 16,497,698	$ 754	9,486
	COMM.	266	38,101,788	3,117,810	11,721	143,240
	INDUST.	5	30,958,800	1,948,377	389,675	6,191,760
	OTHER	112	8,974,418	938,239	8,377	80,129
	TOTAL	22,259	285,546,432	$ 22,502,124	$ 1,011	12,828
PETIT JEAN ELEC. COOP.	RES.	11,601	93,378,421	$ 8,218,933	$ 708	8,049
	COMM.	923	29,025,996	2,393,072	2,593	31,447
	INDUST.	2	4,624,320	349,744	174,872	2,312,160
	OTHER	224	2,165,550	311,844	1,392	9,668
	TOTAL	12,750	129,194,287	$ 11,273,593	$ 884	10,133
RICELAND ELEC. COOP.	RES.	2,642	20,907,158	$ 2,135,811	$ 808	7,913
	IRRIGA.	690	8,780,472	1,051,182	1,523	12,725
	COMM.	150	4,315,189	470,026	3,134	28,768
	INDUST	2	1,850,600	152,136	76,068	925,300
	OTHER	0	0	2,418	0	0
	TOTAL	3,484	35,853,419	$ 3,811,573	$ 1,094	10,291
RICH MTN. ELEC. COOP.	RES.	4,559	41,831,422	$ 3,787,606	$ 831	9,176
	COMM.	315	7,299,258	599,044	1,902	23,172
	INDUST.	0	0	0	0	0
	OTHER	0	0	24,134	0	0
	TOTAL	4,874	49,130,680	$ 4,410,784	$ 905	10,080

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
SO. CENTRAL ARK. ELEC. COOP.	RES.	6,783	53,834,474	$ 4,627,077	$ 682	7,937
	IRRIGA.	3	150,049	19,727	6,576	50,016
	COMM.	343	8,358,355	822,425	2,398	24,368
	INDUST.	2	58,157,111	2,690,428	1,345,214	29,078,556
	OTHER	7	122,076	27,181	3,883	17,439
	TOTAL	7,138	120,622,065	$ 8,186,838	$ 1,147	16,899
S.W. ARK. ELEC. Coop.	RES.	17,100	161,763,904	$ 13,390,972	$ 783	9,460
	IRRIGA.	68	1,080,372	177,341	2,608	15,888
	COMM.	1,522	78,393,411	6,064,848	3,985	51,507
	INDUST.	4	115,240,800	5,852,025	1,463,006	28,810,200
	OTHER	10	332,332	92,303	9,230	33,233
	TOTAL	18,704	356,810,819	$ 25,577,489	$ 1,367	19,077
SOUTHWESTERN ELEC. POWER	RES.	63,911	539,471,771	$ 33,903,313	$ 530	8,441
	COMM.	9,536	441,462,577	23,635,008	2,479	46,294
	INDUST.	566	947,662,295	42,558,415	75,192	1,674,315
	OTHER	609	564,520,295	28,993,055	47,608	926,963
	TOTAL	74,622	2,493,116,938	$ 129,089,691	$ 1,730	33,410
WOODRUFF ELEC. COOP.	RES.	12,734	122,348,602	$ 10,061,418	$ 790	9,608
	IRRIGA.	2,590	33,461,490	3,796,082	1,466	12,919
	COMM.	704	30,167,874	2,566,377	3,645	42,852
	INDUST.	6	37,065,550	2,182,270	363,712	6,177,592
	OTHER	7	122,760	245,618	35,088	17,537
	TOTAL	16,041	223,166,276	$ 18,851,765	$ 1,175	13,912
TOTALS		921,258	35,890,719,076	$1,906,497,551	$ 2,069	38,958

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GAS COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1984

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKLA GAS CO.	$ 416,890,513	$ 572,375,842	137.30%
ARKANSAS OKLAHOMA GAS CO.	24,652,207	36,287,500	147.20
ARKANSAS WESTERN GAS CO.	78,636,494	73,331,269	93.25
ASSOCIATED NATURAL GAS CO.	14,178,238	18,469,849	130.27
LOUISIANA-NEVADA TRANSIT CO.	1,646,506	5,835,343	354.41
MANSFIELD GAS, INC.	440,722	229,127	51.99
UNION GAS COMPANY OF ARK.	1,529,655	1,186,137	77.54
TOTALS	$ 537,974,335	$ 707,715,067	131.55%

AUDITS SECTION SCHEDULE "D"
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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1984

COMPANY	CUSTOMERS		MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
ARKLA GAS COMPANY	RES.	341,616	33,342,003	$ 146,627,004	$ 429	98
	COMM.	41,998	20,596,432	87,743,913	2,089	490
	INDUST.	1,222	80,870,900	317,314,350	259,668	66,179
	OTHER	6	2,198,635	20,690,575	3,448,429	366,439
	TOTAL	384,842	137,007,970	$ 572,375,842	$ 1,487	356
ARKANSAS OKLAHOMA GAS CO.	RES.	33,741	3,827,555	$ 13,986,551	$ 415	113
	COMM.	4,572	2,810,134	9,776,421	2,138	615
	INDUST.	54	3,676,590	11,156,817	206,608	68,085
	OTHER	11	242,803	1,367,711	124,337	22,073
	TOTAL	38,378	10,557,082	$ 36,287,500	$ 971	282
ARKANSAS WESTERN GAS CO.	RES.	64,737	6,499,979	$ 28,832,582	$ 445	100
	COMM.	9,308	4,471,781	18,517,945	1,989	480
	INDUST.	294	6,023,424	22,558,421	82,330	21,983
	OTHER	2	1,789	3,422,321	1,711,161	985
	TOTAL	74,321	16,996,973	$73,331,269	$ 987	229
ASSOCIATED NATURAL GAS CO.	RES.	16,385	1,553,510	$ 7,740,840	$ 472	95
	COMM.	1,899	673,675	2,989,561	1,574	355
	INDUST.	36	1,834,593	7,633,982	212,055	50,961
	OTHER	60	14,496	105,466	1,758	242
	TOTAL	18,380	4,076,274	$ 18,469,849	$ 1,005	222

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1984

COMPANY	CUSTOMERS		MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
LOUISIANA-NEVADA TRANSIT CO.	RES.	1,462	131,466	$ 557,373	$ 381	90
	COMM.	120	200,018	414,580	3,455	1,667
	INDUST.	1	2,068,932	3,635,146	3,635,146	2,068,932
	OTHER	13	753,397	1,228,244	94,480	57,954
	TOTAL	1,596	3,153,813	$ 5,835,343	$ 3,656	1,976
MANSFIELD GAS, INC.	RES.	620	50,089	175,948	$ 284	81
	COMM.	59	12,606	41,818	709	214
	INDUST.	1	2,512	8,314	8,314	2,512
	OTHER	0	0	3,047	0	0
	TOTAL	680	65,207	$ 229,127	$ 337	96
UNION GAS COMPANY OF ARK.	RES.	1,702	155,625	$ 788,885	$ 464	91
	COMM.	290	77,039	365,296	1,260	266
	INDUST.	0	0	0	0	0
	OTHER	10	6,846	31,956	3,196	685
	TOTAL	2,002	239,510	$ 1,186,137	$ 592	120
TOTALS		520,199	172,096,829	$ 707,715,067	$ 1,360	331

ARKANSAS PUBLIC SERVICE COMMISSION

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1984

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
GENERAL WATERWORKS OF PINE BLUFF, INC.	$ 13,513,136	$ 4,110,315	30.42%
ISLAND WATERWORKS COMPANY	9,439	7,180	76.07
OZARK WATERWORKS, INC.	599,918	34,048	5.70
PULASKI SEWER CORPORATION	422,214	121,656	28.81
QUAPAW WATER COMPANY	4,939,216	606,905	12.29
RIVIERA UTILITIES OF ARK., INC. (DIAMONDHEAD)	711,191	119,963	16.87
SEBASTIAN LAKE PUB. UTIL.- WATER	73,976	24,264	32.80
SEBASTIAN LAKE PUB. UTIL.- SEWER	83,539	11,462	13.72
SHUMAKER PUB. SERV. - WATER	447,372	234,262	52.36
SHUMAKER PUB. SERV. - SEWER	180,565	82,326	45.59
64-71 HIGHWAY WATER CO.	222,198	92,110	41.45
SPRINGHILL WATER & SEWER	262,318	37,447	14.28
SPRINGHILL WATER & SEWER	261,786	23,827	9.10
SWANSON, J. W., INC. (KINGSWOOD ESTATES)	16,805	8,449	50.28
TOTALS	$ 21,743,673	$ 5,514,214	25.36%

ARKANSAS PUBLIC SERVICE COMMISSION

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1984

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
GENERAL WATERWORKS OF PINE BLUFF, INC.	METERED-GEN. CUSTOMERS	19,752	$ 3,667,573	$ 186
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	289	442,742	1,532
	TOTAL	20,041	$ 4,110,315	$ 205
ISLAND WATERWORKS CO.	METERED-GEN. CUSTOMERS	0	$ 0	$ 0
	FLAT RATE-GEN. CUSTOMERS	46	7,180	156
	ALL OTHER	0	0	0
	TOTAL	46	$ 7,180	$ 156
OZARK WATERWORKS, INC.	METERED-GEN. CUSTOMERS	335	$ 33,389	$ 100
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	0	659	0
	TOTAL	335	$ 34,048	$ 102
PULASKI SEWER CORPORATION	RESIDENTIAL	478	$ 88,768	$ 186
	COMMERCIAL	24	14,743	614
	INDUSTRIAL	5	16,845	3,369
	OTHER	0	3,300	0
	TOTAL	507	$ 121,656	$ 240
QUAPAW WATER COMPANY	METERED-GEN. CUSTOMERS	2,532	$ 455,714	$ 180
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	14	151,191	10,799
	TOTAL	2,546	$ 606,905	$ 238

ARKANSAS PUBLIC SERVICE COMMISSION

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1984

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
RIVIERA UTIL. OF ARK., INC. (DIAMONDHEAD)	METERED-GEN. CUSTOMERS	0	$ 0	$ 0
	FLAT RATE-GEN. CUSTOMERS	Unavailable	119,963	Unavailable
	ALL OTHER	0	0	0
	TOTAL	Unavailable	$ 119,963*	$ Unavailable
SEBASTIAN LAKE PUB. UTIL. - WATER	METERED-GEN. CUSTOMERS	99	$ 24,264	$ 245
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	0	0	0
	TOTAL	99	$ 24,264	$ 245
SEBASTIAN LAKE PUB. UTIL. - SEWER	RESIDENTIAL	91	$ 11,462	$ 126
	COMMERCIAL	0	0	0
	INDUSTRIAL	0	0	0
	OTHER	0	0	0
	TOTAL	91	$ 11,462	$ 126
SHUMAKER PUB. SERV. (WATER)	METERED-GEN. CUSTOMERS	519	$ 144,217	$ 278
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	26	90,045	3,463
	TOTAL	545	$ 234,262	$ 430
SHUMAKER PUB. SERV. (SEWER)	RESIDENTIAL	341	$ 19,018	$ 56
	COMMERCIAL	31	18,216	588
	INDUSTRIAL	35	45,092	1,288
	OTHER	0	0	0
	TOTAL	407	$ 82,326	$ 202

* Not included in total revenues on page 3 of this schedule since its 1984 customer count unknown due to transfer of incomplete records from former owner, Arkansas Communities, Inc.

ARKANSAS PUBLIC SERVICE COMMISSION

FIFTY FIRST
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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1984

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
64-71 HIGHWAY WATER CO.	METERED-GEN. CUSTOMERS	568	$ 91,867	$ 162
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	0	243	0
	TOTAL	568	$ 92,110	$ 162
SPRINGHILL WATER & SEWER	METERED-GEN. CUSTOMERS	220	$ 37,447	$ 170
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	0	0	0
	TOTAL	220	$ 37,447	$ 170
SPRINGHILL WATER & SEWER	RESIDENTIAL	225	$ 21,716	$ 97
	COMMERCIAL	0	0	0
	INDUSTRIAL	0	0	0
	OTHER	0	2,111	0
	TOTAL	225	$ 23,827	$ 106
SWANSON, J. W., INC. (KINGSWOOD ESTATES)	METERED-GEN. CUSTOMERS	42	$ 8,449	$ 201
	FLAT RATE-GEN. CUSTOMERS	0	0	0
	ALL OTHER	0	0	0
	TOTAL	42	$ 8,449	$ 201
TOTALS		25,672	$ 5,394,251*	$ 210

* Total revenues excluding Riviera Utilities' $119,963 since its 1984 customer count unknown due to transfer of incomplete records from former owner, Arkansas Communities, Inc.

ARKANSAS PUBLIC SERVICE COMMISSION

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TELEPHONE COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT: OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1984

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
AT&T COMMUNICATIONS OF THE S.W.	$ 53,820,376	$ 153,198,785	284.65%
ALLTEL ARKANSAS, INC.	121,745,120	32,617,475	26.79
ALLIED UTILITIES CORP.	10,174,138	3,331,709	32.75
ARKANSAS TELEPHONE CO.	9,085,879	1,742,721	19.18
CADDOAN TELEPHONE CO.	157,306	72,876	46.33
CENTRAL ARK. TEL. COOP.	3,588,853	827,891	23.07
CLEVELAND COUNTY TEL. CO.	1,585,422	810,763	51.14
CONTINENTAL TEL. CO. OF ARK.	98,168,610	38,333,983	39.05
CONTINENTAL TEL. CO. OF MO.	1,442,401	586,336	40.65
DECATUR TELEPHONE CO.	1,204,064	492,004	40.86
GEN. TEL. CO. OF THE S.W.	144,679,814	50,542,029	34.93
LAVACA TELEPHONE CO.	1,101,517	454,554	41.27
LIBERTY TEL. & COMMUNICATIONS	15,010,443	4,790,853	31.92
LIBERTY TELEPHONE CO.	8,543,660	2,016,118	23.60
MADISON COUNTY TEL. CO.	4,137,742	1,294,766	31.29
MAGAZINE TEL. CO.	751,740	250,917	33.38
MOUNTAIN HOME TEL. CO.	19,226,425	6,413,676	33.36
MOUNTAIN VIEW TEL. CO.	4,802,215	1,571,212	32.72
NORTHERN ARK. TEL. CO.	6,119,654	2,502,606	40.89
PERCO TELEPHONE CO.	3,632,770	1,305,370	35.93
PRAIRIE GROVE TEL. CO.	7,807,074	3,281,025	42.03
REDFIELD TELEPHONE CO.	1,081,164	565,210	52.28
RICE BELT TEL. CO.	1,475,549	601,926	40.79
E. RITTER TELEPHONE CO.	6,542,277	2,107,434	32.21
SOUTH ARKANSAS TEL. CO.	5,854,149	1,387,776	23.71
SOUTHWEST ARK. TEL. COOP.	9,869,709	2,029,900	20.57
SOUTHWESTERN BELL TEL. CO.	1,249,188,982	442,954,600	35.46
TRI-COUNTY TELEPHONE CO.	9,972,061	1,664,123	16.69
UNION TELEPHONE CO., INC.	1,488,862	261,281	17.55
UNITED TEL. CO. OF ARK.	20,856,117	8,546,423	40.98
WALNUT HILL TELEPHONE CO.	11,156,679	2,880,407	25.82
YELCOT TELEPHONE CO.	5,120,104	1,431,593	27.96
YELL COUNTY TELEPHONE CO.	7,295,862	1,976,383	27.10
TOTALS	$ 1,846,686,738	$ 772,845,180	41.85%

ARKANSAS PUBLIC SERVICE COMMISSION

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TELEPHONE COMPANIES - ARKANSAS ONLY
ACCESS LINES
YEAR ENDED DECEMBER 31, 1984

COMPANY	ACCESS LINES	
AT&T COMMUNICATIONS OF THE S.W.	BUSINESS	N/A
	RESIDENTIAL & RURAL	N/A
	TOTAL	N/A
ALLTEL ARKANSAS, INC.	BUSINESS	8,562
	RESIDENTIAL & RURAL	48,904
	TOTAL	57,466
ALLIED UTILITIES CORP.	BUSINESS	1,593
	RESIDENTIAL & RURAL	4,698
	TOTAL	6,291
ARKANSAS TELEPHONE CO.	BUSINESS	848
	RESIDENTIAL & RURAL	4,164
	TOTAL	5,012
CADDOAN TELEPHONE CO.	BUSINESS	24
	RESIDENTIAL & RURAL	236
	TOTAL	260
CENTRAL ARK. TEL. COOP.	BUSINESS	113
	RESIDENTIAL & RURAL	1,783
	TOTAL	1,896
CLEVELAND COUNTY TEL. CO.	BUSINESS	165
	RESIDENTIAL & RURAL	1,996
	TOTAL	2,161
CONTINENTAL TEL. CO. OF ARK.	BUSINESS	9,454
	RESIDENTIAL & RURAL	53,646
	TOTAL	63,100
CONTINENTAL TEL. CO. OF MO.	BUSINESS	113
	RESIDENTIAL & RURAL	749
	TOTAL	862

ARKANSAS PUBLIC SERVICE COMMISSION

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TELEPHONE COMPANIES - ARKANSAS ONLY
ACCESS LINES (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY	ACCESS LINES	
DECATUR TELEPHONE CO.	BUSINESS	130
	RESIDENTIAL & RURAL	525
	TOTAL	655
GEN. TEL. CO. OF THE S.W.	BUSINESS	10,334
	RESIDENTIAL & RURAL	53,732
	TOTAL	64,066
LAVACA TELEPHONE CO.	BUSINESS	106
	RESIDENTIAL & RURAL	896
	TOTAL	1,002
LIBERTY TEL. & COMMUNICATIONS	BUSINESS	1,110
	RESIDENTIAL & RURAL	6,322
	TOTAL	7,432
LIBERTY TELEPHONE CO.	BUSINESS	562
	RESIDENTIAL & RURAL	4,075
	TOTAL	4,637
MADISON COUNTY TEL. CO.	BUSINESS	482
	RESIDENTIAL & RURAL	1,292
	TOTAL	1,774
MAGAZINE TEL. CO.	BUSINESS	53
	RESIDENTIAL & RURAL	632
	TOTAL	685
MOUNTAIN HOME TEL. CO.	BUSINESS	1,670
	RESIDENTIAL & RURAL	10,563
	TOTAL	12,233
MOUNTAIN VIEW TEL. CO.	BUSINESS	690
	RESIDENTIAL & RURAL	3,105
	TOTAL	3,795

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TELEPHONE COMPANIES - ARKANSAS ONLY
ACCESS LINES (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY	ACCESS LINES	
NORTHERN ARK. TEL. CO.	BUSINESS	435
	RESIDENTIAL & RURAL	3,816
	TOTAL	4,251
PERCO TELEPHONE CO.	BUSINESS	214
	RESIDENTIAL & RURAL	2,378
	TOTAL	2,592
PRAIRIE GROVE TEL. CO.	BUSINESS	726
	RESIDENTIAL & RURAL	4,860
	TOTAL	5,586
REDFIELD TELEPHONE CO.	BUSINESS	140
	RESIDENTIAL & RURAL	1,001
	TOTAL	1,141
RICE BELT TEL. CO.	BUSINESS	244
	RESIDENTIAL & RURAL	810
	TOTAL	1,054
E. RITTER TELEPHONE CO.	BUSINESS	515
	RESIDENTIAL & RURAL	3,299
	TOTAL	3,814
SOUTH ARKANSAS TEL. CO.	BUSINESS	362
	RESIDENTIAL & RURAL	2,460
	TOTAL	2,822
SOUTHWEST ARK. TEL. COOP.	BUSINESS	279
	RESIDENTIAL & RURAL	3,443
	TOTAL	3,722
SOUTHWESTERN BELL TEL. CO.	BUSINESS	152,926
	RESIDENTIAL & RURAL	485,258
	TOTAL	638,184
TRI-COUNTY TELEPHONE CO.	BUSINESS	404
	RESIDENTIAL & RURAL	2,707
	TOTAL	3,111

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ACCESS LINES (CONT'D)
YEAR ENDED DECEMBER 31, 1984

COMPANY	ACCESS LINES	
UNION TELEPHONE CO., INC.	BUSINESS	94
	RESIDENTIAL & RURAL	494
	TOTAL	588
UNITED TEL. CO. OF ARK.	BUSINESS	2,426
	RESIDENTIAL & RURAL	12,068
	TOTAL	14,494
WALNUT HILL TELEPHONE CO.	BUSINESS	520
	RESIDENTIAL & RURAL	2,987
	TOTAL	3,507
YELCOT TELEPHONE CO.	BUSINESS	377
	RESIDENTIAL & RURAL	1,929
	TOTAL	2,306
YELL COUNTY TELEPHONE CO.	BUSINESS	477
	RESIDENTIAL & RURAL	3,263
	TOTAL	3,740
TOTAL ACCESS LINES IN ARKANSAS		924,239